# Funding to support Herefordshire Carers Survey

Herefordshire Council is continuing to face significant reductions in government funding. As a result we are looking at every service we provide to consider whether it is being delivered in the most effective way to provide a quality service for those who need it.

As part of this approach, we have to consider making some reductions in funding to Crossroads Care and Herefordshire Carers Support for delivering services to the county's carers.

This means we have to make difficult decisions about which services the council can continue to support, which services might need to be scaled down, delivered differently or even stopped.

It is really important we understand the impact this proposal would have on your caring role. Please take a few minutes to complete the following survey which forms part of the consultation process.

#### Confidentiality:

Please note that any information you provide will be treated as strictly confidential and will only be used for the purposes described above. It will not be shared with any other parties. Any comments provided may be included in anonymous form in any published results.

Your personal information will be held and used in accordance with the Data Protection Act 1998. The council will not disclose such information to any unauthorised person or body but where appropriate, will use such information when improving its various functions and services.

#### **About you**

1. Age group:

4% Under 18 0% 18-25 87% 26-64 9% 65+

2. Are you:

62% 4% At school or 17% A full time 17% Other, please Employed college carer specify:

100%

3. Which area of Herefordshire do you live in?

100%

Your postcode

100%

4. Are you registered as a carer?

62% Yes 38% No

### 5. What is your relationship with the person you care for? (tick all that apply)

63% mother/father

18% child (SEND)

0% brother/sister

4% grandparent(s)

18% other family member

0% a friend

4% other, please specify

100%

#### 6. Do you get help and support from any of the following? (tick all that apply)

54% family

29% friends

35% local community groups and clubs

33% school

29% Herefordshire Council (social services)

10% Crossroads Care

4% Wellbeing Information and Signposting for Herefordshire (WISH) website

58% Herefordshire Carers Support

17% National Charities

15% other, please specify:

100%

# 7. We need to understand what is important to help you in your caring role. Please rate the following in order of importance to you (rank from 1 being most important, 10 being least important)

	1	2	3	4	5	6	7	8	9	10	
Information, advice and signposting	40%	10%	20%	3%	7%	10%	0%	3%	3%	3%	
Opportunity to network with other carers	16%	20%	12%	12%	12%	16%	4%	0%	4%	4%	
Carers magazine	3%	3%	3%	17%	17%	10%	14%	14%	0%	17%	
Emergency contact card scheme	7%	4%	7%	14%	11%	11%	11%	7%	21%	7%	
Social events and outings	6%	6%	3%	13%	16%	6%	16%	13%	9%	13%	
One to one support when you need	it 24%	24%	15%	9%	3%	0%	3%	3%	3%	15%	
Flexibility and support from employers	30%	14%	14%	8%	5%	3%	3%	8%	14%	3%	
Online help and advice, including social media forums	6%	6%	18%	12%	12%	12%	12%	9%	9%	6%	
Training to help you with your caring role	6%	17%	9%	3%	20%	17%	11%	11%	6%	0%	
Help with your personal career development	14%	11%	8%	5%	11%	8%	11%	11%	5%	16%	

#### 8. How often do you access the following?

	weekly	monthl y	quarter ly	less often	never	
Counselling/one to one support	12%	10%	14%	18%	47%	
Online help and support	22%	15%	13%	22%	28%	
Young carers service	2%	4%	2%	7%	84%	
Social events and outings	4%	15%	6%	21%	53%	
Training	2%	11%	9%	28%	51%	
Carer forums/networks	15%	19%	17%	19%	31%	
Helping to pursue hobbies and interests	10%	15%	10%	19%	46%	

#### Who provides you with following? Please complete all that are applicable.

Counselling/one to one support 100%

Online help and support 100%

Young carers service 100%

Social events and outings 100%

Training 100%

Carer forums/networks 100%

Help to pursue hobbies and interests

## 9. Is there anything that could be done differently to support you better? 100%

10. The council is proposing to reduce its funding to Crossroads Care and Herefordshire Carers Support by up to half the current amount, by the end of March 2018.

#### Please tell us what impact this would have on your caring role:

18% No impact

32% Some impact

50% Significant impact

11. Further comments, please write below

100%

12. How far are you able and willing to travel to events, forums and services:

14% Only in my town

18% Within a 5 mile radius of where I live

43% Within a 10 mile radius of where I live

24% Other, please specify:

100%

### A Carers' Strategy for Herefordshire

Thank you for completing this short survey. Building on the engagement work we have undertaken over the last 12 months, we want to set up some reference groups to help us develop and implement a Carers Strategy for Herefordshire. Please let us know if and how you would be willing to get involved.

13. Name and contact details:

100%

14. How would you like to get involved? (please tick preferred option)

22% Attend occasional meetings or forums

6% Via telephone conferencing or telephone calls

72% Email

Thank you for your time