

5. What is your relationship with the person you care for? (tick all that apply)

- 63% *mother/father*
- 0% *brother/sister*
- 18% *other family member*
- 4% *other, please specify*
- 100%
- 18% *child (SEND)*
- 4% *grandparent(s)*
- 0% *a friend*

6. Do you get help and support from any of the following? (tick all that apply)

- 54% *family*
- 29% *friends*
- 35% *local community groups and clubs*
- 33% *school*
- 29% *Herefordshire Council (social services)*
- 10% *Crossroads Care*
- 4% *Wellbeing Information and Signposting for Herefordshire (WISH) website*
- 58% *Herefordshire Carers Support*
- 17% *National Charities*
- 15% *other, please specify:*
- 100%

7. We need to understand what is important to help you in your caring role.

Please rate the following in order of importance to you (rank from 1 being most important, 10 being least important)

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Information, advice and signposting | 40% | 10% | 20% | 3% | 7% | 10% | 0% | 3% | 3% | 3% |
| Opportunity to network with other carers | 16% | 20% | 12% | 12% | 12% | 16% | 4% | 0% | 4% | 4% |
| Carers magazine | 3% | 3% | 3% | 17% | 17% | 10% | 14% | 14% | 0% | 17% |
| Emergency contact card scheme | 7% | 4% | 7% | 14% | 11% | 11% | 11% | 7% | 21% | 7% |
| Social events and outings | 6% | 6% | 3% | 13% | 16% | 6% | 16% | 13% | 9% | 13% |
| One to one support when you need it | 24% | 24% | 15% | 9% | 3% | 0% | 3% | 3% | 3% | 15% |
| Flexibility and support from employers | 30% | 14% | 14% | 8% | 5% | 3% | 3% | 8% | 14% | 3% |
| Online help and advice, including social media forums | 6% | 6% | 18% | 12% | 12% | 12% | 12% | 9% | 9% | 6% |
| Training to help you with your caring role | 6% | 17% | 9% | 3% | 20% | 17% | 11% | 11% | 6% | 0% |
| Help with your personal career development | 14% | 11% | 8% | 5% | 11% | 8% | 11% | 11% | 5% | 16% |

Other (please specify)

100%

8. How often do you access the following?

| | <i>weekly</i> | <i>monthly</i> | <i>quarterly</i> | <i>less often</i> | <i>never</i> |
|---|---------------|----------------|------------------|-------------------|--------------|
| Counselling/one to one support | 12% | 10% | 14% | 18% | 47% |
| Online help and support | 22% | 15% | 13% | 22% | 28% |
| Young carers service | 2% | 4% | 2% | 7% | 84% |
| Social events and outings | 4% | 15% | 6% | 21% | 53% |
| Training | 2% | 11% | 9% | 28% | 51% |
| Carer forums/networks | 15% | 19% | 17% | 19% | 31% |
| Helping to pursue hobbies and interests | 10% | 15% | 10% | 19% | 46% |

Who provides you with following? Please complete all that are applicable.

Counselling/one to one support 100%

Online help and support 100%

Young carers service 100%

Social events and outings 100%

Training 100%

Carer forums/networks 100%

Help to pursue hobbies and interests 100%

9. Is there anything that could be done differently to support you better?

100%

10. The council is proposing to reduce its funding to Crossroads Care and Herefordshire Carers Support by up to half the current amount, by the end of March 2018.

Please tell us what impact this would have on your caring role:

18% *No impact*

32% *Some impact*

50% *Significant impact*

11. Further comments, please write below

100%

12. How far are you able and willing to travel to events, forums and services:

14% *Only in my town*

18% *Within a 5 mile radius of where I live*

43% *Within a 10 mile radius of where I live*

24% *Other, please specify:*

100%

A Carers' Strategy for Herefordshire

Thank you for completing this short survey. Building on the engagement work we have undertaken over the last 12 months, we want to set up some reference groups to help us develop and implement a Carers Strategy for Herefordshire. Please let us know if and how you would be willing to get involved.

13. Name and contact details:

100%

14. How would you like to get involved? (please tick preferred option)

22% *Attend occasional meetings or forums*

6% *Via telephone conferencing or telephone calls*

72% *Email*

Thank you for your time